

**Report of East North East Area Leader**

**Report to Inner East Area Committee**

**Date: Thursday 22<sup>nd</sup> March 2012**

**Subject: Actions & Achievement report**

Are specific electoral Wards affected?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
If relevant, name(s) of Ward(s): Burmantofts & Richmond Hill Gipton & Harehills Killingbeck & Seacroft		
Are there implications for equality and diversity and cohesion and integration?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Is the decision eligible for Call-In?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Does the report contain confidential or exempt information?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
If relevant, Access to Information Procedure Rule number: Appendix number:		

**Summary of main issues**

1. To provide an overview of work which has been undertaken in the Inner East during 2011/12 by the Area Support team.
2. To update the Inner East Area Committee on the latest Neighbourhood Index profiles and the emerging priorities to be tackled through the Neighbourhood Improvement Plans for 2012/13

**Recommendations**

3. That Inner East Area Committee note the report and comment as appropriate
4. That the Neighbourhood Improvement Plans for 2012/13 are endorsed by Inner East Area Committee for implementation

## **1 Purpose of this report**

- 1.1 The purpose of this report is to provide Inner East Area Committee with a comprehensive update on neighbourhood management activity which has taken place across Inner East over the last 12 months.
- 1.2 The report also presents the draft Neighbourhood Improvement Plans for 2012/13 for Area Committee to comment on the emerging priorities and for the plans to be endorsed for implementation.

## **2 Background information**

- 2.1 In March 2010, five areas were identified as priority neighbourhoods by the Inner East Area Committee. The areas given priority neighbourhood status were:
- Burmantofts
  - Gipton
  - Harehills
  - Richmond Hill
  - Seacroft
- 2.2 To enable the delivery of neighbourhood management across these areas, neighbourhood manager posts are funded by the Inner East Area Committee for Burmantofts & Richmond Hill and Gipton & Seacroft. Work covering Harehills priority neighbourhood is covered by the Area Support team.
- 2.3 The principles of the Area Committees neighbourhood management approach are to:
- Strengthen the role of the Area Committee in overseeing progress made in each priority neighbourhood against the agreed, key deprivation indicators and the link with the Community Charter.
  - Establish a setting for managers of local service providers to meet, take responsibility developing partnership working and activities that tackle the agreed key NIP priorities
  - Establish a clear role for representatives of the community in overseeing the development of the NIP action plan and assessing the effectiveness of actions in delivering improvements to the key priority indicators approved by Area Committee; including effective community engagement.
  - Support the role of Elected Members in leading neighbourhood improvement and community engagement.
  - Support the civic role of residents and the development of their capacity to inform decisions relating to the most effective use of local resources
  - Improve the accountability of local partnership working
- 2.4 To facilitate the delivery of neighbourhood management in the Inner East, Local Management Teams (LMT) have been established for each area. There are now LMTs in place for all priority neighbourhoods apart from Harehills. The role of the LMTs are to bring together service managers from all sectors to look at ways in which services can work together better and avoid duplication efforts. The LMTs also look at ways in which resources can be utilised better in this current climate of diminishing financial resources.
- 2.4 Community engagement is a key part of the neighbourhood management model. Community Leadership Teams (CLTS) are fully established and operating

successfully in Seacroft and Gipton. An initial meeting of the Harehills CLT has taken place but it is likely that main mechanism for future community engagement in the area will be undertaken through the Chapeltown and Harehills Forum. Burmantofts & Richmond Hill ward continues to hold two quarterly forum meetings but a CLT for the whole ward is to be established to run alongside the forums.

### **3 Neighbourhood Improvement Plans – review of 2011/12 activity and 2012/13 priorities**

3.1 The section below provides an overview of the work which has been undertaken in each neighbourhood over the past twelve months. The emerging priorities in each of the neighbourhoods which will be taken forward over the next 12 months are also outlined. These priorities have been developed through the analysis of the latest Neighbourhood Index statistics and also through the information gathered as part of the community engagement activity undertaken in the priority neighbourhoods.

#### **3.2 Burmantofts & Richmond Hill**

##### **2011/12 achievements**

##### *Reduce crime and increase community confidence*

- A burglary reduction Outcomes Based Accountability Action Plan has been developed for the ward. Fortnightly afternoons of action are continuing to take place, targeting the burglary hotspots across the ward. £15,000 funding has been secured from Safer Leeds and Inner East Area Panel.
- A crime reduction event was held for member of the community to come along and find out about how to avoid being a victim of crime.
- Levels of crime have reduced significantly across Burmantofts & Richmond Hill ward compared to levels of crime this time last year. The overall levels of crime have reduced by 26%. This equates to a reduction of 447 offences.
- Specific operations have been undertaken in the ward around theft and trade of scrap metal.
- Eight multi agency Operation Champion days of action have been undertaken. Activities ranged from carrying out tenancy enforcement visits, an environmental visual audit on the Selective Licensing area and warnings given to perpetrators
- Support was given to organising and funding Lark in the Park, Live on the Drive and Burmantofts Diversity Day

##### *Improve environmental conditions*

- Eight community clean ups have taken place across Burmantofts & Richmond Hill ward
- A number of new litter bins have been placed across the ward in hotspot areas
- A project to clear the railway embankment at the rear of Cross Green Crescent was undertaken in July. The project managed to clear 48 tonnes of rubbish over three days. Co-ordinated by the neighbourhood manager, the scheme involved ENE Locality Team and East North East Homes Environmental Caretakers. Network Rail are using the scheme in their communication toolkit, highlighting effective partnership working.
- Funding has been secured through Area Committee and Inner East Area Panel to replace a damaged play area next to Nowell Mount Community Centre, undertake environmental improvements to Lincoln Green Road and Beckett Street including welcome signs and flower beds, provision of a new play area on Rookwood Road and to carry out some highways improvements on Stoney Rock Lane

- Work is underway with LCC Planning Compliance to review planning consent on a number of converted properties in the Cross Green area

Tackle worklessness including Not in Education, Employment or Training (NEET)

- A computer suite has now been installed at Richmond Hill Community Centre which will be used by training providers to deliver courses and be used as an outreach base to assist local people getting back into employment
- A project is being developed to establish a Job Shop from Lincoln Green Community Centre
- A multi agency worklessness and NEET group has been established to look at addressing barriers which are preventing local people accessing training and employment opportunities

Improve physical health and emotional wellbeing

- Burmantofts Health Improvement Partnership has been established and an action plan has been developed
- Migrants Access Points project has been operating in Burmantofts area. A set of Community Organisers have been trained to provide migrant communities key messages around services they can access in their area to improve their quality of life
- Got a cough, get a check campaign was operated across the area, to encourage people who had a cough over three weeks to get a chest x-ray. The referral rate for chest x-rays following this campaign increased by 55%

Address persistent absenteeism

- A Guidance & Support Group has been established looking at cases of persistent absenteeism and other family support requirements to ensure that partners and services are supporting families and young people with complex needs

**2012/13 emerging priorities**

The emerging priorities for both of these priority neighbourhoods are as follows:

- Reduce levels of worklessness and NEETs inc. persistent absenteeism
- Improve the local environment
- Reduce the levels of crime and anti social behaviour
- Increase levels of community confidence
- Promote physical health and emotional wellbeing

3.3 Gipton

2011/12 achievements

Crime and Anti social behaviour

- 234 fewer victims of acquisitive crime from 2010 to 2011
- 200 properties had crime reduction visits . A quantity of sash jammers were fitted and crime prevention advice given.
- An audit of burglary hot spots identified areas of high hedges and routes that were being used for escape or deterring detection. From this a programme was put together for improvements ,including consultation with residents for removal of hedges in several areas including Beech walk A1F's .
- Resident led Operation champions were carried out in two areas where confidence is low :

- Victim/reassurance visits to all victims of crime and ASB .
- Residents were provided with crime prevention advice, trembler alarms
- 12 visits to target known problem addresses - Led by housing and ASB team with the support of police,
- Environmental clean up - 7 skips to placed for residents to use , probation and ENEHL caretakers cutting back high hedges , litter pickers in operation.
- Youth services promoting activities within the area
- WYF carried out visits to all new residents within the last six months and all new build properties .

#### Reduce NEETs/ worklessness

- local young apprentices were appointed to East North East Homes Leeds .
- East North East Homes Leeds also ran three skills weeks for tenants and families .
- An off site provision created at Henry Barran centre in partnership with Co-Op Acadamy
- Drop in centres for NEETs created at Henry Barran and Compton Centre
- To eliminate barriers to education, employment or training for young people , regular 'sweeps' are carried out to known young people who are not engaged
- A multi agency guidance and support group has been established to identify persistent absenteeism and troubled families
- Drop in centre for Jobs and Skills now in place at Henry Barran Centre and Compton Centre. Two Jobs and Skills advise and support staff also target the area.
- To address high worklessness and low income within the ward, a multi agency worklessness pilot is now being developed which will include any emerging local priorities from the City welfare reform working group
- Learning partnerships are currently in the process of creating a "step to work" programme to help people into work

#### Increase residents influence and community cohesion

- Successful events include; Gipton Gala, Family day at the Childrens centre
- A community walk and lantern parade along the Wyke Beck Valley Way
- A newly formed Community First panel, a sub panel of the Community Leadership Team
- The introduction of combining well being and cluster budgets to provide a suit of summer activities for children and young people that meet the requirements
- Well attended Community Leadership Team with members from Harehills and Gipton
- Plans approved to demolish the Gipton South community centre and to build a new community centre with a multi use games activities attached .
- GIPSIL have recruited 4 older mentors recruited and completed training with them to work alongside young people
- A "rainbow hearts" peer mentoring Womens group set up through Womens Health matters

#### **2012/13 emerging priorities**

- Crime, Burglary and Anti social behaviour
- Reducing worklessness, persistent absenteeism /NEETs (priorities will be determined from the City wide welfare reform actions )
- Supporting vulnerable people and families with complex needs

- Increase working families , reduce low income families an children in workless household
- Increase resident's influence and community cohesion

### 3.4 Seacroft

#### **2011/12 achievements**

##### Reduce Crime and Antisocial behaviour (inc environmental)

- 497 fewer victims of crime compared to the same period last year (01/04/11 – 14/02/12). This equates to a 16% reduction in total crime
- 54 fewer burglary victims compared to the same period last year . This equates to 14% reduction .
- Burglary hot spots being identified. 200 properties made more secure with sash jammers and door chains.
- Eight joint agency operations to target perpetrators of crime and ASB, including criminal and tenancy action
- A 'Don't Sit on the Fence Campaign' has helped raise community awareness and increased public prosecutions for Handling Stolen Goods from burglary

##### Reduce NEETS/worklessness

- To eliminate barriers to education, employment or training for young people , regular 'sweeps' are carried out to known young people who are not engaged, as a result NEET figures have reduced from 11.30% to 7.86 %
- A Children and young people's Day was held on the Village green . Providers from a variety of training providers and apprenticeship opportunities were available on the day
- Targeted support is offered to each individual to help re-engage into education
- local young apprentices were appointed to East North East Homes Leeds. East North East Homes Leeds also ran three skills weeks for tenants and families .
- Discussion underway with Leeds City College regarding catering facilities at Kentmere Community Centre

##### Improve school attendance

- School attendance has increased throughout the year from 88.80% to 94.80%
- To eliminate barriers to education and attendance, regular 'sweeps' are carried out to known young people who are not attending education
- A multi agency guidance and support group has been established to identify persistent absenteeism and troubled families
- Increased alternative off site education provisions for young people

##### Reduce the number of people who smoke

- A tasking group is now in place that meets six times a year . From this a number of specialists have worked on time limited sub groups e.g. Young people, Screening Tool, World COPD day event and Inhaler Campaign. The 'Breathe' Group, with ten participants is now fully up and running, meeting weekly.
- 39 Smoke Free homes have been agreed. By working with Children centres and housing , we aim to put in place more actions to encourage individuals to fully quit.
- Tracking of referrals through the stop smoking service is underway. A pilot scheme is being developed to be used initially in conjunction with community events.

- Recipe for Life play attracted 288 local people, 20 people had blood oxygen tests and 16 had inhaler technique checks.

*Increase residents influence and community cohesion*

- Successful events include; Seacroft Gala, Children's day and Sing on the Green
- A community walk and lantern parade along the Wyke Beck Valley Way
- A newly formed Community First panel, a sub panel of the Community Leadership Team
- The introduction of new activities and support groups from Seacroft community centres
- Well attended Community Leadership Team

**2012/13 emerging priorities**

- Crime, Burglary and Anti social behaviour
- Reducing worklessness, persistent absenteeism /NEETs
- Supporting vulnerable people and families with complex needs
- Promote physical health and Emotional Wellbeing - Lung health / COPD / stopping smoking
- Increase resident's influence and community cohesion

**3.5 Harehills**

**2011/12 achievements**

*Tackling Crime and anti social behaviour*

- A drop in 5 a side football tournament at Ashton Park took place on Bonfire night. Approx 70 people turned up and there was a 50% reduction in calls to WYFS and WYP.
- A Dispersal Order was put in place between August 2011 and October 2011, giving police the power to disperse groups and remove children under the age of 16 to their home address.
- Four multi agency Operation Champions have taken place over the year where action has included fire service visits, police warrant executions and Environmental Audits of fire hazards, as well as leaflets being delivered to residents raising awareness of services in the area.
- In response to concerns of vandalism and dog fouling at Harehills Cemetery a day of action was carried out including Community Payback litter picking, environmental officers warning dog walkers and police patrols.
- Work is being carried out to install a Designated Public Place Order throughout the area, this will give police the power to remove and dispose any alcoholic drinks that they witness being consumed in any public place covered by the order.

*Improving the environment*

- A Binyard Strategy Group has been established and has mapped ownership of a number of binyards in the Bayswater's, to enable enforcement and improvements.
- Detailed plans have been produced to create a multi sport playing area with changing facilities on waste land behind Hovingham School which was cleared and levelled in 2010/11 by community volunteers and fundraising is on going.
- A number of new litter bins have been placed in the area

- An Environmental Improvement Zone has been successfully trialled on the Hilltops, this has resulted in numerous prosecutions and 4 new EIZ's being established for 2012/13.
- A Community garden is being created at SHINE for all of the community to enjoy.

#### Tackling NEETS and worklessness

- Harehills Opportunities Fair is going to be held on 29<sup>th</sup> March as an opportunity for the community to find advice on benefits, job searches and volunteering.
- A multi agency guidance and support group has been established to identify persistent absenteeism and troubled families

#### Improving life chances for young people

- The Harehills Youth Strategy group was set up to establish a coordinated approach to out of school provision in March 2011. The focus was realigned after the troubles last summer and the multi agency group focuses on ensuring positive activities are provided for young people that promote community cohesion and reduce ASB.
- A 6 month project has taken place with vulnerable and at risk girls aged 13-16 to look at alcohol abuse and the link between alcohol and sexual promiscuity. The girls produced an information pack based on their experiences which is now available in public venues for reference and will be used for future work with young girls.
- Talks are ongoing to refurbish unused space beneath the SHINE building to create community space, including a recreation room and IT suite, for all youth and community groups to use.

#### Improving health and wellbeing

- An additional youth work session has been funded, one evening per week at the old Tradex Centre, this is a multi sports session open to all young people in the area.
- Training is being provided to educate front line workers on the dangers of niche tobacco, such as Shishi, and work is ongoing to educate members of the community.
- An Olympic event is being planned to take place at Banstead Park to coincide with the Olympic torch passing through Harehills in June. The event will include football, cricket and athletic tournaments as well as a family funday with food and activities.
- The 'Back to Front' project, to encourage householders to use their front yards or window boxes to grow fresh food, has been established.

#### **2012/13 emerging priorities**

- Tackling crime and anti social behaviour
- Improving the environment
- Improving life chances for young people
- Improving health and wellbeing
- Reducing NEETS/ worklessness.

## **4 Corporate Considerations**

### **4.1 Consultation and Engagement**

- 4.1.1 As part of the development of the Neighbourhood Improvement Plans, community consultation has been undertaken to find out what local people want to see happening in their neighbourhood over the next 12 months.



4.1.2 For Burmantofts & Richmond Hill, a Neighbourhood Survey was produced. A 1000 copies were distributed across the ward. The surveys were sent to all residents on the community forum mailing lists, placed in a number of community buildings across the ward and a specific exercise was undertaken via the Migrant Access Points project to ensure that different BME communities could feed their views into this process.

4.1.3 In terms of community engagement activities undertaken in Gipton and Seacroft, the Community Leadership Teams (CLTs) were consulted as part of the priority setting in their particular neighbourhood and have been influential in developing actions to be undertaken across the area in the coming months.

## **4.2 Equality and Diversity / Cohesion and Integration**

4.2.1 An equality screening document has been completed as part of the development of the Neighbourhood Improvement Plans.

## **4.3 Council policies and City Priorities**

4.3.1 The content of the Neighbourhood Improvement Plans link directly into the City Priority Plans, Vision for Leeds and Council Business Plan.

## **4.4 Resources and value for money**

4.4.1 The Team Neighbourhood approach brings a range of services together to utilise officer resources more effectively on tackling key neighbourhood issues.

4.4.2 As part of the Neighbourhood Improvement Plan, funding sources will be joined up together as far as possible to maximise the way in which funding is invested on local priorities.

## **4.5 Legal Implications, Access to Information and Call In**

4.5.1 There are no legal implications associated with this report.

4.5.2 There is no exempt or confidential information contained in this report.

4.5.3 There are no key decisions associated with this report, so it is not subject to call in.

## **4.6 Risk Management**

4.6.1 There are no major risks associated with the content of this report.

## **5 Conclusions**

5.1 There have been a number of key actions progressed over the last 12 months in the inner east but it is acknowledged that there is still a lot of work to do to address the prevalent issues. Throughout 2012/13, the previous work undertaken will be built upon using the good partnerships which have been built and are continuing to be strengthened.

## **6 Recommendations**

6.1 Inner East Area Committee are asked to note the content of this report and comment as appropriate

6.2 That the Neighbourhood Improvement Plans for 2012/13 are endorsed for implementation.

**7 Background documents**

7.1 Inner East Neighbourhood Improvement Plans – Inner East Area Committee 24<sup>th</sup> March 2011.